



UNIVERSITY OF BOTSWANA

WELFARE UNIT



The university excitement starts the very moment you get to know that you have been admitted through the Admission Pack. You start thinking of making new friends; the opportunity to study the subject of your choice but to others, it is an anxious period on how to cope without parents (family), the issues surrounding academic acclimatization etc. All these feelings are normal except in cases where the feelings become overwhelming to you.

This unit is a specialist service unit that is here to help you to manage your challenges as well as to coordinate a wide range of support to help you to fit- in with the UB culture. This unit is housed at the Department of Student Welfare here at UB.

We cover holistic welfare issues like;

Guidance- we provide professional guidance on psychosocial issues, academic issues as well as ways of balancing the social and the academic world.

Counseling- we cover both individual and group counseling to students in need of such services.

Orientation- this unit coordinates the new student's orientation.

FOR EXTERNAL SERVICES, we work with external agencies in the following areas;

Home visits- we do visit students who are ill and represent the university in times of loss.

Hospital visits- we visit our students who are hospitalized and liaise with the hospital staff as well as with the family of the student.

Police custody- we work closely with the Police Services and University of Botswana Protection Services whenever our students are in police custody.

Insurance – the University of Botswana has a group insurance for our students and it covers students involved in accidents and fatalities.

FOR INTERNAL LIAISON, our office represents the students and collaborates with a number of committees that are concerned with the welfare of the students like;

- Health and Wellness Committee
- Culture and Diversity Committee
- Safety and Security
- HIV/AIDS Committee
- Disability Support Committee

We also work closely with the academia, Health Services, Careers and Counseling and the Academic Services Department. Do come to our office for a friendly, and relaxed support services.